

CITKAR-Warranty

(The warranty conditions apply only to the first owner - all conditions are valid from the date of purchase).

CITKAR guarantees that this product has been manufactured in accordance with the latest European safety standards and quality requirements applicable to this type of product, and that this product is free from defects in workmanship and materials at the time of purchase.

During production, various quality controls have been carried out. If, despite all our efforts, your CITKAR should prove to be defective in materials and/or workmanship (under normal use as described in the manual) during our two-year warranty period, CITKAR is obligated to honor this warranty. If you think your warranty should be honored or if you want detailed information on how to apply your warranty, please contact your CITKAR dealer or CITKAR GmbH.

We provide a 2-year warranty on the frame, chassis and body parts.

For all accessories and other parts (except wear parts) we also give a warranty of one year. For the engine we give a warranty of one year.

Wear parts: including tires, chain, pedals, rims, sprockets, chainring, bearing differential, bearings, leaf springs and brake pads are excluded from this warranty.

The warranty applies only under normal use and maintenance of the CITKAR as described in our manual.

Your warranty is void or inapplicable if your CITKAR (and/or its parts):

- Has been altered in its construction
- Has been inadequately maintained. (Refer to the manual for the maintenance intervals to be observed. Maintenance must be carried out by qualified dealers and must be evidenced in the invoice.)
- has been misused or involved in an accident.
- has defects due to normal wear and tear
- was damaged during transport
- has been damaged by fitting accessories (e.g. bags) not sold or manufactured by CITKAR.
- The product has been used in a manner other than that for which it was intended.
- The product has not been serviced by a registered CITKAR dealer.

Please note. Both warranty and product liability will be voided if you will not follow the instructions in our manual. (www.citkar.com/de/handbuch)

A CE declaration is available if required - marking also attached in the driver's cab.

The warranty and CE declaration are void as soon as adjustments or modifications are made to the vehicle or if changes are made to the original design.